

PROBLEM-SOLVING TOOL

COMMIT YOURSELF (AND OTHERS) TO MAKING YOUR SOLUTION WORK

Your support team

Who can help you to implement your solution?

What could they contribute?

...

1 Plan

What will you do to implement your solution?

Who?

By when?

...

2 Test

Take action—try things out!

3 Review



What worked well?

Why?



What didn't work?

Why not?

4 Learn

What should we do differently?

... and then start the next learning loop (start with 'Plan' again)